

## Notification of discontinuation of HKD cash deposit and withdrawal services

Dear Customer,

Greetings from ICICI Bank Limited, Hong Kong Branch (the “Bank”).

We wish to bring to your notice that with effect from October 16, 2017 (the “Effective Date”), our HKD cash deposit and withdrawal service (the “HKD Cash Service”) will be discontinued from Connaught Road Central Branch of our Bank. HKD Cash Service will remain as usual up to the Effective Date (the “Notice Period”).

We are discontinuing this cash service as very few customers use this service and most of them prefer to transact either through cheque, cashier order or fund transfer to other banks. All other banking services will be unaffected and continue to remain as usual.

For the customers holding accounts in HKD currency as defined in the below table, we are pleased to offer the waiver of charges as follows. Please contact the Bank during the Notice Period to avail the waiver of charges.

Type of Customers	Scenario	Waiver of charges
Customer holding Fixed Deposit of premature option in HKD currency	Customer wishes to uplift Fixed Deposit of which the maturity date is after the Notice Period	<ul style="list-style-type: none"> <li>No penalty for early uplift of Fixed Deposit</li> <li>No charges for cashier order issuance and local fund transfer</li> </ul>
Customer holding Fixed Deposit of non-premature option in HKD currency	Customer wishes to withdraw the maturity amount at maturity which is after the Notice Period through cashier order or wire transfer to another bank	<ul style="list-style-type: none"> <li>No charges for cashier order issuance and local fund transfer</li> </ul>
Customer holding Current Account in HKD currency	Customer wishes to close the account during the Notice Period	<ul style="list-style-type: none"> <li>No charges for cashier order issuance and local fund transfer</li> </ul>

Please note that during the Notice Period, in case you wish to withdraw large amounts in cash exceeding HKD 200,000 on a particular day, please give us an advance notice of one working day. You can give us the advance notice either through telephone, fax or email (registered email ID) in case you have signed the fax indemnity or by writing to our Connaught Road Central Branch for arrangement.

Moreover, due to discontinuation of our HKD Cash Service, there is an amendment in our bank's general terms and conditions governing accounts and secured loan facilities (the



“GTC”). The amended provisions of the GTC will be sent to you for your reference. Further, we have prepared the list of frequently asked questions with answers, please [click here](#) to view the details in Annexure 1. The same information is also available on our website [www.icicibank.hk](http://www.icicibank.hk) and a hard copy shall be made available to you on request at the branches of the Bank in Hong Kong.

We request you to read and understand this notification and the annexures carefully. Please sign the acknowledgement slip ([click here to download](#)) and return the original copy to the Bank. In case we do not receive any enquiry or acknowledgment from you, we will assume that you have no comment on the discontinuation of the HKD Cash Service. You may also choose to close your bank account with us.

For any clarifications, you can contact us on our HKD Cash Service hotline number +852-2234 2655 (during working hours) or email us at [hkcashservice@icicibank.com](mailto:hkcashservice@icicibank.com) during the Notice Period.

Looking forward to provide you with quality products and services.

Yours sincerely,  
Customer Service Team  
ICICI Bank Limited, Hong Kong Branch

The English version of this notice shall prevail if there is any discrepancy between the English and Chinese versions.

2017年8月9日

## 有關停止存入及提取現金服務通知

親愛的客戶：

感謝閣下使用 ICICI 銀行香港有限公司（「本行」）服務。

謹通知閣下，本行將由 2017 年 10 月 16 日（「生效日期」）起停止在本行中環干諾道中分之存入及提取港元現金服務（「港元現金服務」）。港元現金服務於生效日期前（「通知期」）將如常提供。

本行停止此項服務有鑒於本行客戶傾向通過支票、本票及轉賬方式進行交易，只有少量客戶使用港元現金服務。本行其他服務將不受影響，並如常提供。

本行將提供以下收費豁免予持有如下表所述之港元戶口的客戶。請於通知期內聯絡本行，以進行收費豁免安排。

客戶類別	情況	收費豁免
客戶持有到期前可提取之港元定期存款	如定期存款之到期日於通知期後，而客戶欲提早提取該定期存款	<ul style="list-style-type: none"><li>• 豁免提早提取定期存款之罰款</li><li>• 豁免發出本票及本地轉賬之手續費</li></ul>
客戶持有到期前不可提取之港元定期存款	如客戶欲於定期存款到期時並且是在通知期後，通過本票提取到期金額或電匯至其他銀行	<ul style="list-style-type: none"><li>• 豁免發出本票及本地轉賬之手續費</li></ul>
客戶持有港元往來戶口	如客戶欲於通知期內終止戶口	<ul style="list-style-type: none"><li>• 豁免發出本票及本地轉賬之手續費</li></ul>

於通知期內，客戶如欲於特定日子提取超過港元二十萬現金，請於一個工作天前通知本行。若閣下曾簽署【有關以電話、傳真及其他電子通訊方式傳達指示的承諾書】將可透過電話、傳真或電郵（登記電郵地址）通知本行，或請閣下以書面通知本行中環干諾道中分行。

有鑑於停止港元現金服務，本行之規管賬戶及抵押貸款融通之一般條款及條件（「一般條款及條件」）將會作相應修訂。修訂之一般條款及條件將郵寄予閣下。此外，可[按此](#)



參考附件一有關一系列常見問題及答案。所述資料亦會上載到本行網頁 [www.icicibank.hk](http://www.icicibank.hk)。閣下亦可於本行分行向職員索取有關資料。

請閣下仔細閱讀並理解此通知及附件。請閣下簽署確認書（[按此下載](#)），並將正本寄回本行。如本行未有收到閣下查詢或寄回確認書，本行將視閣下對有關停止港元現金服務沒有異議。閣下亦可選擇終止於本行開設的戶口。

如有任何查詢，請於通知期內致電港元現金服務專線+852 2234 2655（辦公時間內）或電郵至 [hkcashservice@icicibank.com](mailto:hkcashservice@icicibank.com)。

期待為閣下提供更優質的產品和服務。

ICICI 銀行香港有限公司 謹啓

英文譯本如有歧異，概以英文譯本為準。