

Notice of Integration of Retail Banking Customer Service at Connaught Road Central Branch

Dear Customer,

Greetings from ICICI Bank Limited, Hong Kong Branch (the "Bank").

We wish to bring in your notice that with effect from April 3, 2018 (the "Effective Date"), we are discontinuing Retail Banking customer services desks (the "Customer Services") at International Commerce Centre, Hong Kong Branch and the Customer Services will be integrated at Connaught Road Central Branch. The Customer Services at Hong Kong Branch will remain as usual up to the Effective Date (the "Notice Period").

Customer Services integrated at	Customer Services discontinued at
Connaught Road Central Branch Shop 102-103, Level 1, Chuang's Tower, 30-32 Connaught Road, Central, Hong Kong	Hong Kong Branch Unit 1504B-1506, Level 15, International Commerce Centre, 1 Austin Road West, Kowloon, Hong Kong

For the customers holding accounts as defined in below table, we are pleased to offer the waiver of charges as follows. Please contact the Bank during the Notice Period to avail the waiver of charges.

Type of customer	Scenario	Waiver of charges
Retail customer of Hong Kong Branch and holding fixed deposit of premature option in any currency	Customer approaches the Hong Kong Branch or Connaught Road Central Branch during the Notice Period and wishes to uplift fixed deposit of which the maturity date is after the Effective Date	<ul style="list-style-type: none"> No penalty for early uplift of fixed deposit No charges for cashier order issuance and local fund transfer
Retail customer of Hong Kong Branch and holding fixed deposit of non-premature option in any currency	Customer approaches the Connaught Road Central Branch at fixed deposit maturity which is after the Effective Date and wishes to withdraw the maturity amount	<ul style="list-style-type: none"> No charges for cashier order issuance and local fund transfer
Retail customer of Hong Kong Branch and holding Current Account (including Remittance Current Account) in any currency	Customer approaches the Hong Kong Branch or Connaught Road Central Branch during Notice Period and wishes to close the account	<ul style="list-style-type: none"> No charges for cashier order issuance and local fund transfer



After service integration, please visit our Connaught Road Central Branch for retail customer services like opening accounts, closing accounts, issuing cashier orders etc. You may also use alternative channels, like Internet Banking, fax*, phone* and post to avail the retail customer services.

For any clarification, you can contact us on our service integration hotline number +852 2234 2655 (during working hours) or write to us at hkbranchservice@icicibank.com during the Notice Period.

Looking forward to more opportunities to be of service to you.

Sincerely,
ICICI Bank Limited, Hong Kong Branch

* You can give us the service instruction through fax or phone, in case you have signed the fax or phone indemnity.

The English version of this notice shall prevail if there is any discrepancy between the English and Chinese versions.

有關個人銀行客戶服務合併於中環干諾道中分行通知

親愛的客戶：

感謝閣下使用 ICICI 銀行香港有限公司（「本行」）服務。

謹通知閣下，本行將由 2018 年 4 月 3 日（「生效日期」）起停止於環球貿易廣場的香港分行的個人銀行客戶服務櫃檯（「客戶服務」）。客戶服務將合併於中環干諾道中分行。香港分行的客戶服務於生效日期前（「通知期」）將如常提供。

合併客戶服務	停止客戶服務
中環干諾道中分行 香港中環干諾道中 30-32 號莊士大廈 1 樓 102-103 室	香港分行 香港九龍柯士甸道西 1 號環球貿易廣場 15 樓 1504B-1506 室

本行將提供以下收費豁免予持有如下表所述之的客戶。請於通知期內聯絡本行，以進行收費豁免安排。

客戶類別	情況	收費豁免
個人客戶持有到期前可提取之任何貨幣定期存款	如定期存款之到期日於通知期後，而客戶欲於通知期內親臨香港分行或中環干諾道中分行提早提取該定期存款	<ul style="list-style-type: none">豁免提早提取定期存款之罰款豁免發出本票及本地轉賬之手續費
個人客戶持有到期前不可提取之任何貨幣定期存款	如客戶欲於定期存款到期時並且是在通知期後，親臨中環干諾道中分行提取到期金額	<ul style="list-style-type: none">豁免發出本票及本地轉賬之手續費
個人客戶持有任何貨幣往來戶口（包括匯款往來戶口）	如客戶欲於通知期內親臨香港分行或中環干諾道中分行終止戶口	<ul style="list-style-type: none">豁免發出本票及本地轉賬之手續費

合併服務後，若閣下需要客戶服務，如開立戶口、終止戶口及發出本票等，請親臨中環干諾道中分行。閣下亦可使用其他替代方式，如網上銀行、傳真*、電話*及郵寄。

如有任何查詢，請於通知期內致電合併服務專線+852 2234 2655（辦公時間內）或電郵至 hkbranchservice@icicibank.com。

期待為閣下提供更優質的產品和服務。

ICICI 銀行香港有限公司 謹啓

*若閣下曾簽署有關以電話及傳真傳達指示的承諾書將可透過電話及傳真向本行發出服務指示。
英文譯本如有歧異，概以英文譯本為準。