

# Introducing Money Safe Protection – Enhanced security for your Funds

Dear Customer,

ICICI Bank Limited, Hong Kong Branch is excited to introduce Money Safe Protection, a new feature on our Retail Internet Banking platform that provides an additional layer of security for your funds. With Money Safe, you can protect a portion of your funds in both Current Accounts and Fixed Deposit Accounts from unauthorised transactions, fraud or scams.

What is Money Safe?

Money Safe allows you to segregate and secure a portion of your funds in your Current Accounts or Fixed Deposit Accounts. Once enabled, these funds cannot be accessed, withdrawn or transferred without your explicit authorisation. This feature gives you control over your funds ensuring more protection.

Key Benefits:

**Voluntary** - It is your own discretion to enable Money Safe

**Protect your Funds** – Secure part of your account balance to prevent unauthorised transactions and safeguard against accidental or fraudulent activities

**Full Control** – Enable or increase the protected amount easily through Internet Banking or by visiting our Branch

**Available for Multiple Accounts** – Available for both Current Accounts and Fixed Deposit Accounts (principal amount only).

How to enable Money Safe:

1. Log in to your ICICI Bank Hong Kong Branch Retail Internet Banking account
2. Navigate to the ‘Money Safe’ section under ‘Account Information’
3. Select the account and the amount you wish to segregate and secure with Money Safe
4. Accept the Terms & Conditions that shall be displayed and submit your request.

If you do not have an ICICI Bank Hong Kong Branch Retail Internet Banking account, you can place a request with us by sharing signed request letter through Branch, registered e-mail ID, fax or post. [Click here](#) to download the form.

Note:

Please maintain sufficient funds for meeting the daily and other ad hoc needs before applying for Money Safe. You are required to go to the Branch for release of Money Safe, reduction in amount under Money Safe and / or early uplift of time deposits under Money Safe. [Click here](#) to download the form for enabling Money Safe.

For more information, please contact Customer Care at +852 2234 2651 or write to us at [hkcustomercare@icicibank.com](mailto:hkcustomercare@icicibank.com).